

# WELCOMING BACK OUR VISITORS



Travelers have several things to consider these days when visiting our destination. Worrying about the cleanliness of their accommodations shouldn't be one of them. That's why we're sharing the following guidelines to help keep guests and locals safe.



## RENTAL PROPERTY CLEANING & SAFETY GUIDELINES



- Use disinfectant products that have been pre-approved by the U.S. Environmental Protection Agency (EPA) for use against emerging viral pathogens. Train housekeeping staff to use the disinfectants safely and correctly.
- Schedule and perform routine cleaning and disinfection of all contact surfaces in public areas, guestrooms, television remote controls, toilet handles, door handles, water faucet handles, and flooring. Clean high-touch surfaces regularly throughout the day.
- Add disinfectant when washing laundry. Bed scarves and bedspreads should be washed frequently.
- Post signage to remind guests and staff to wash their hands with soap and warm water frequently, for at least 20 seconds each time.
- When available, alcohol-based hand sanitizer that contains at least 60% alcohol should be provided in guest areas. Some places might not be able to afford or be able to find hand sanitizer for all staff, and staff should wash hands instead of using hand sanitizer as this is the best practice.
- Staff should be advised not to touch their faces, and if interacting with guests or coworkers, your staff should maintain a distance of six feet at all times.
- Educate your staff on the most common signs and symptoms of coronavirus infection, which are fever, dry cough, and shortness of breath. Do not come to work if sick.

- Consult with the local and county health departments to determine appropriate actions if a guest or worker presents symptoms of COVID-19 disease, as well as how to respond if asked to quarantine guests.
- Inform your guests of the best practices to avoid contracting or spreading COVID-19. These include:



- Practicing social distancing and remaining 6 feet apart from one another whenever possible.
  - Washing hands for at least 20 seconds.
  - Using alcohol-based hand sanitizer that contains at least 60% alcohol in between hand washing and when coming into contact with public surfaces. Sneeze or cough into a tissue, or the inside of the elbow.
  - Avoiding touching their faces, mouths, and noses.
- Stay informed with updated information on COVID-19 at: [CDC.gov/Coronavirus](https://www.cdc.gov/Coronavirus).